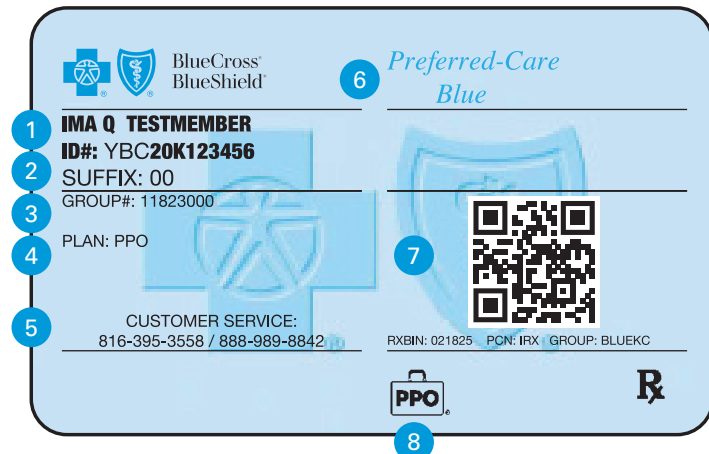




Your Blue KC Member ID Card

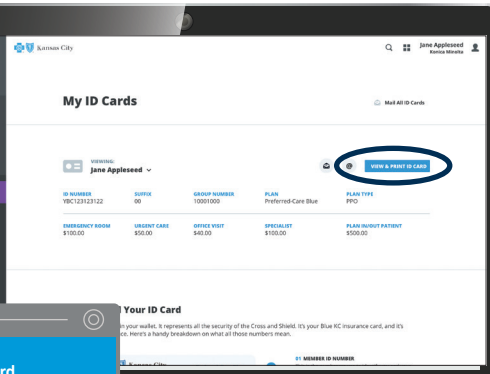
Please present your card anytime you visit your doctor, receive healthcare services or fill a prescription. It contains information healthcare professionals need to make sure your care is covered.

Understand and Access Your Member ID Card



- Member ID Number** – Number we use to identify you and your policy. Contains a three letter alpha prefix, followed by your ID number. You do not need to include the alpha prefix when providing your member ID number.
- Suffix** – This number is unique for each member covered on your policy.
- Group Number** – Number we use to classify our members into groups, usually by the employer they receive their plan from, or a direct pay group.
- Plan Type** – Describes what type of plan you have (for example, a PPO plan).
- Customer Service Phone Number** – Our team is available Monday through Friday, from 8 a.m. to 5 p.m. Central Time. We're here to help.
- Network Name** – This is the network of hospitals, doctors and other healthcare professionals that accept your Blue KC policy. It's important that you see providers in this network to maximize the benefits of your policy.
- QR Code** – Use the camera on your mobile device to scan this code to view your benefit summary.
- Suitcase** – Some Blue KC members have access to the "BlueCard®" program, which extends to all 50 states.

MyBlueKC.com



A digital version of your Member ID Card is always available on the MyBlueKC mobile app OR on MyBlueKC.com.



Visit [MyBlueKC.com](https://www.mybluekc.com)



or download the **MyBlueKC mobile app** to access your member ID card and much more, wherever you go.



MyBlueKC Mobile App

