



BCBS GLOBAL CORE Healthcare Coverage Wherever You Go

International medical coverage for world travelers and those living abroad.

As a Blue Cross and Blue Shield of Kansas City (Blue KC) member, you take your healthcare benefits with you when you are abroad. Through the Blue Cross Blue Shield Global Core program, you have access to doctors and hospitals around the world.

To take advantage of the program

- Always carry your current Blue KC member ID card.
- Before you travel, contact Blue KC for coverage details. Coverage outside the United States may be different.
- If you need to locate a doctor or hospital, call the Service Center for Blue Cross Blue Shield Global Core (see number below). An assistance coordinator, in conjunction with a medical professional, will arrange a physician appointment or hospitalization if necessary.
- If you need inpatient care, call the Service Center (see number below) to arrange direct billing. In most cases, you should not need to pay upfront for inpatient care except for the out-of-pocket expenses (non-covered services, deductible, copayment and coinsurance) you normally pay. The hospital should submit the claim on your behalf.
- In addition to contacting the Service Center, call Blue KC for precertification or preauthorization. Refer to the phone number on the back of your member ID card. Note: This number is different from the phone number listed below.



- For outpatient and doctor care or inpatient care not arranged through the Service Center, you may need to pay upfront. Complete a Blue Cross Blue Shield Global Core International claim form and send it with the bill(s) to the Service Center (the address is on the form). You can also submit your claim online or through the Blue Cross Blue Shield Global Core mobile app. The claim form is available from Blue KC or online at bcbsglobalcore.com.

In an emergency, go to the nearest hospital.

To learn more about Blue Cross Blue Shield Global Core:

- Visit bcbsglobalcore.com.
- Download and use the Blue Cross Blue Shield Global Core mobile app. (Rates from your wireless provider may apply).
- Call Blue KC Customer Service.
- Call the Service Center at 1-800-810-2583 or collect at 1-804-673-1177, 24 hours a day, seven days a week.

TheBlueCard®
Now, Home Is Where The Card Is®

The Blue Cross Blue Shield Global Core program was formerly known as BlueCard Worldwide®.

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