



NURSE LINE BENEFITS

Care Advisors Are Here to Help You

Registered nurses are ready to take your call 24 hours a day, 365 days a year.



Nurse Advisors are available 24 hours a day, seven days a week, 365 days a year to assist you with symptoms or answer a health-related question.

Just knowing these nurses are available to support you reduces stress and anxiety and gives you confidence in your health. No matter what the situation – from simple things like a twisted ankle, to an urgent care concern – the Blue Cross and Blue Shield of Kansas City (Blue KC) 24-Hour Nurse Line is there to help.

How can we help?

Here are just a few of the many other ways our Care Advisors can assist you:

- Convenient access to quality care
- Become better-informed about healthcare
- Gain confidence when speaking to providers during office visits
- Become educated on self-care for non-urgent injuries and illnesses

- Improve your knowledge of drugs and medications
- Live better with healthy lifestyle tips

Plus, you'll also have 24-hour access to an Audio Health Library that contains more than 1,500 topics in English and Spanish, as well as current community health concerns and announcements. The health topics include: adult, pediatric, and women's health.

Clinical experience

Blue KC 24-hour nurse line nurses have an average of 18 years of clinical experience. They use the latest advancements in technology to assist you in making the right choices involving health issues or concerns. Most importantly, they're available to you 24 hours a day, 7 days a week, 365 days a year.

877-852-5422

So call us. You'll be glad you did.