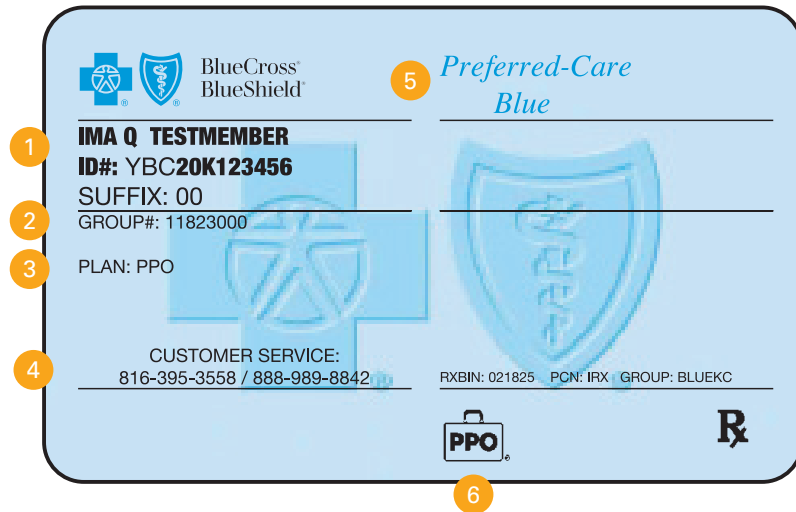


YOUR BLUE KC MEMBER ID CARD

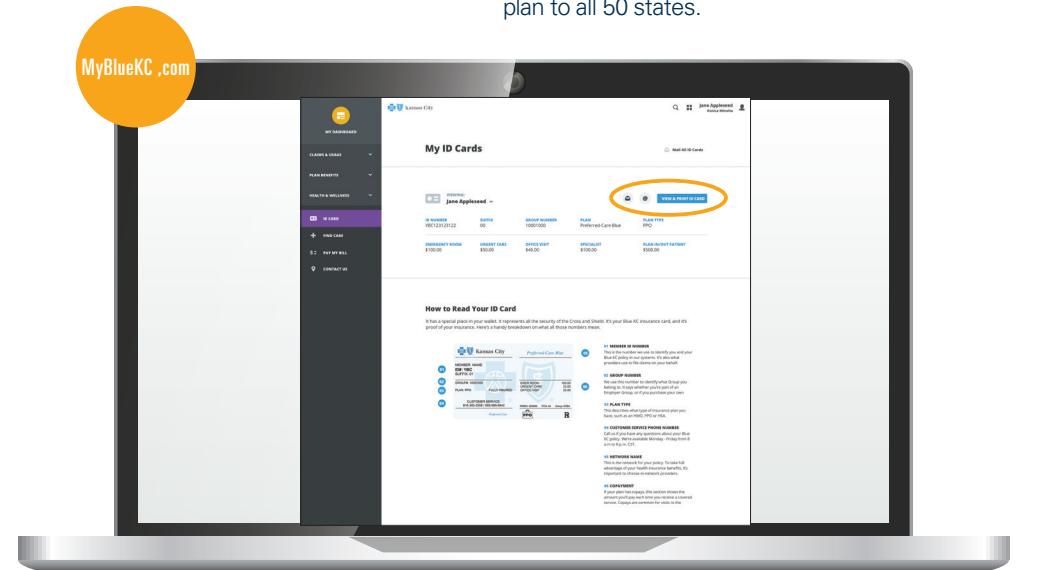
Please present your card anytime you visit your doctor, receive healthcare services or fill a prescription. It contains information healthcare professionals need to make sure your care is covered.

Understand and Access Your Member ID Card



- 1. Member ID Number** – This is the number we use to identify you and your policy. It’s also what providers use to file claims on your behalf.
- 2. Group Number** – This number is used to identify our members by the employer that is offering their plan.
- 3. Plan Type** – This describes what type of insurance plan you have (for example, an EPO, HMO, HPN or PPO plan).
- 4. Customer Service Phone Number** – Call this number when you have a question about your Blue KC policy. Our Customer Service staff is available Monday through Friday from 8 a.m. to 8 p.m. Central Time. Additional contact information can be found on the back of your card.
- 5. Network Name** – This is the network of hospitals, physicians and pharmacies that accept your Blue KC policy. It’s important that you see healthcare providers who are in your network to ensure you maximize the benefits of your policy.
- 6. Suitcase** – Blue KC members, excluding those with HMO and HPN plans, have access to our “BlueCard” program, which extends the benefits of your Blue KC plan to all 50 states.

A digital version of your Member ID Card is always available on the **MyBlueKC mobile app** OR on **MyBlueKC.com**.



ACCESS YOUR ACCOUNT 

Go to **MyBlueKC.com** or download the **MyBlueKC mobile app** to access your member ID card and much more, wherever you go.

