

# Medicare Supplement, Individual & Family Plans (ACA), Short Term & Dental Products

Blue Cross and Blue Shield of Kansas City (Blue KC) is here to provide the service you need to assist your clients. Your needs are expedited, and this list puts you in touch with the right contact when you need us.

CONTACT	TITLE	PHONE	EMAIL
Barron Roberts	Manager, Medicare and Individual Sales	816-360-1050	Barron.Roberts@BlueKC.com
Barb Bins	Broker Engagement and Development Manager	913-219-7753	Barbara.Bins@BlueKC.com

## Broker Assistance

CONTACT	PHONE	EMAIL
<b>Broker Concierge Support (Med Supp and IFP/ACA)</b>	816-395-3266 / 800-358-3475	Govt_broker_services@BlueKC.com
<b>Broker Assistance Line (Indiv. Dental, Short Term: Claims, Billing, Benefit Assistance, Agent Portal)</b>	816-395-3266 / 800-358-3475	Broker_Services@BlueKC.com
<b>Commissions &amp; Licensing/ Appointment</b>	816-395-3016	ProducerInfo@BlueKC.com
Application Submission - Short Term & Dental	Fax: 816-995-1569	Products@BlueKC.com
Application Submission - Off Exchange IFP/ACA	Fax: 816-398-6499	ACA_IFP_Applications@BlueKC.com
Application Submission – Medicare Advantage	Fax: 816-995-1507	
Application Submission – Medicare Supplement	Fax: 816-995-1569	
Request Broker Materials		BrokerMaterialRequest@BlueKC.com

## Member Assistance

CONTACT	PHONE
<b>Medicare Supplement</b>	866-508-7140 (TTY: 711)
<b>IFP / ACA</b>	866-859-3822
<b>Individual Dental &amp; Short-Term Plans</b>	General: 816-395-3558 Billing: 816-395-3030 To cancel a plan: 816-395-2950
<b>Pharmacy</b>	816-395-2176