



Your Member Account on MyBlueKC.com

- 1. My Plan** – View the types of care and treatment covered by your plan. Click any of the options to enter the Plan Navigator experience where you'll learn how your plan works when you receive care.
- 2. ID Card** – Use this button to view your member ID card. You can also send yourself a text or email with a copy of it—perfect for checking in at appointments.
- 3. Plan Usage** – See how much you've spent so far this year. View helpful definitions of key insurance terms, so you always know what to expect when you receive care.
- 4. Recent Claims** – View your recent Claims and EOBs, all in one place. It's easy to track what your provider billed, what your plan covered, and what's left for you to pay. View a longer list of claims using the All Claims button below the table.
- 5. Find Care** – When you're looking for a doctor, this section provides easy access to tools that will help you locate in-network providers, so you can get the care you need at the lowest possible price. The Find Care navigation menu at the top of the page offers even more care options.
- 6. Programs and Resources** – Participate in available wellness programs and customize your Additional Resources pages for quick access to the information you need most often.

The screenshot shows the MyBlueKC.com member account dashboard. At the top, there's a navigation bar with links for Home, Claims & Usage, Plan Benefits, Find Care, and Spira Care. A welcome message says "Welcome, Member. We're happy you're here." Below this, the dashboard is divided into several sections:

- 1 My Plan:** Includes links for Medical, Behavioral Health, Pharmacy, Dental, Vision, and ID Card. The ID Card link is highlighted with a blue button.
- 2 ID Card:** A button to view or download the member ID card.
- 3 Plan Usage:** Shows a progress bar for "My Deductible" (up to \$6,000) and "My Out-of-Pocket Max" (up to \$4,000). A "Spending Details" button is at the bottom.
- 4 Recent Claims:** A table with columns: Service, Patient & Provider, You Pay, and Review. It lists recent claims for Medical, Pharmacy, and Dental services. Each row has a "View Details" link. An "All Claims" button is at the bottom right.
- 5 Find Care:** A section titled "Doctors & Specialists" with a list of provider types: Family Doctors and Pediatricians, Dermatologists, Chiropractors, Surgeons, and more, and Hospitals, Outpatient Clinics, and Medical Equipment providers. A "Search Doctors & Specialists" button is below the list.
- 6 Programs & Resources:** A section with three cards: "A Healthier You" (with a photo of a man in a lab coat), "Additional Resources" (with a photo of a woman reading), and "MyBlueKC Mobile App" (with a photo of a smartphone and a QR code). Each card has a brief description of the resource.

Access your member account:

Visit [MyBlueKC.com](https://mybluekc.com) or download the MyBlueKC mobile app.



MyBlueKC.com



MyBlueKC mobile app

For costs and further details of the coverage, including exclusions, any reductions or limitations and the terms under which the policy may be continued in force, see your insurance producer or write Blue KC.

NOTE: The Member Guide provides a general overview of services and benefits that may be included in some Blue KC health plans. Because coverage details can vary, we encourage you to review your specific plan documents for accurate information. For details about your coverage, please refer to your Summary of Benefits and Coverage (SBC) by visiting [MyBlueKC.com](https://mybluekc.com) and clicking on **Plan Benefits**.