MEET CONNECT





A dedicated concierge team focused on making health insurance simple for you.

MORE THAN CUSTOMER SERVICE

Blue Connect is an expanded approach to Blue KC's award-winning customer service.

Our expert concierge team connects you with even more information to provide a truly personalized experience. Blue Connect delivers superior, local customer service within three tiers.



BLUE CONNECT OFFERS THREE TIERS THAT BUILD WITH ADDITIONAL SERVICES.*

TIER ONE	ADVANCED SUPPORT
CROSS-FUNCTIONAL TEAM OF CUSTOMER ADVOCATES AND CLAIMS EXAMINERS	
NURSE FOR ENHANCED CLINICAL MANAGEMENT COORDINATION	
DEDICATED PHONE NUMBER AND EMAIL	





CONTACT US

1-816-395-3380 (local)

1-833-275-5112 (toll free)

Monday - Friday 8 a.m. - 5 p.m. CST

BlueConnect@BlueKC.com

24/7 SUPPORT

24/7 Support when you need it

Nurse Line (care questions) 1-877-852-5422

Virtual Care (online doctor visits)
Download the Blue KC Virtual Care app,
or visit BLUEKCvirtualcare.com.

^{*} Services subject to limitations. Please contact us to learn more.